

How to contact us

A.W.I. & M.H.O. Team
Lomond House,
Beveridge Square,
Dedridge,
Livingston, West Lothian,
EH54 6QF

Tel: 01506 775710
Fax: 01506 775728

Comments, concerns & complaints:

We aim to provide a responsive quality service and welcome any feedback on the service you have received.

If you wish to make a suggestion, raise a concern or make a complaint, please contact the Team Manager on 01506 775710.

Complaints can also be made in writing to:

Customer Relations Officer,
Social Policy,
West Lothian House,
Almondvale Boulevard,
Livingston, West Lothian,
EH54 6QG

Adults with Incapacity & Mental Health Officer Team

Information is available in Braille, tape, large print and community languages.
Please contact the Interpretation and Translation Service on 0131 242 8181.

هذه المعلومات متوفرة بلغة بريل وعلى شريط وبخط كبير وبلغات الجالية.
الرجاء الإتصال بخدمة الترجمة على الهاتف 0131 242 8181

এই তথ্য আপনি ব্রইল, টেপ, বড় অক্ষরে এবং কমিউনিটির বিভিন্ন ভাষাগুলিতেও পাবেন। অনুগ্রহ করে ইন্টারপ্রিটেশন অ্যান্ড ট্রান্সলেশন সার্ভিসের সঙ্গে যোগাযোগ করুন। টেলিঃ 0131 242 8181

這份資料是可以以凸字、錄音帶、大字印刷及社區語言的式本提供。請聯絡傳譯及翻譯服務部，電話：0131 242 8181

ਇਹ ਜਾਣਕਾਰੀ (ਬੋਲ) ਨੇੜੀਨੇ ਦੇ ਪੜ੍ਹਣ ਵਾਲੀ ਡਿਸਕੀ, ਟੇਪ, ਵੱਡੇ ਫਿੰਟ ਅਤੇ ਸਮਾਜ ਦੀਆਂ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ। ਕ੍ਰਿਪਾ ਕਰਕੇ ਇੰਟਰਪ੍ਰੀਟੇਸ਼ਨ ਅਤੇ ਟਰਾਂਸਲੇਸ਼ਨ ਸਰਵਿਸ ਨੂੰ ਇਸ ਨੰਬਰ 'ਤੇ ਸੰਪਰਕ ਕਰੋ : 0131 242 8181

یہ معلومات بریل (اندھوں کے رسم الخط)، ٹیپ، بڑے حروف کی طباعت اور کمیونٹی میں بول جانے والی زبانوں میں دستیاب ہے۔ براہ مہربانی انٹریٹنگ آئنڈ ٹرانسلیٹنگ سروس سے ٹیلیفون نمبر 0131 242 8181 پر رابطہ قائم کریں۔

Informacje te mogą być przelozone na jezyk Braille'a, dostepne na tasmie magnetofonowej lub wydane duzym drukiem oraz przetlumaczone na jezyki mniejszosci narodowych. Prosimy o kontakt z Uslugami Tlumaczeniowymi pod numerem 0131 242 8181.

Published by West Lothian Council, West Lothian House, Livingston, EH54 6QG

“Specialist Mental Health Officers providing a service for those affected by mental disorder”

West Lothian Council delivers
www.westlothian.gov.uk



Who we are

West Lothian Council's Adults with Incapacity and Mental Health Officer (A.W.I. & M.H.O.) Team was created to offer a specialist service following the implementation of the **Adults with Incapacity (Scotland) Act 2000** and the **Mental Health (Care and Treatment) (Scotland) Act 2003**.

The Team also undertakes statutory work under the **Criminal Procedure (Scotland) Act 1995** with mentally disordered offenders.

The service is provided free to service users.

There are six specialist Mental Health Officers (MHOs), an AWI & MHO Manager and an Administrative Assistant.

What we do

Mental Health (Care and Treatment) (Scotland) Act 2003

The Specialist MHOs participate in the Mental Health Officer On Call System. This is a round the clock service where the MHO on duty can be contacted via the paging desk of St. John's Hospital.

The Duty MHO carries out an assessment, usually at the request of a doctor, regarding the need for compulsory detention in hospital. The MHO considers alternatives to detention and where necessary, consent to statutory detention.

Adults with Incapacity (Scotland) Act 2000

The Specialist MHOs are involved in actions to safeguard the welfare, finances and property of those who lack capacity as a result of mental disorder.

A mental disorder can be mental illness, learning disability or brain impairment as a result of injury or dementia. Lack of capacity means where a person over 16 cannot make their own decisions, understand or remember information or cannot communicate.

The Specialist MHOs:

- Provide information and advice to service users subject to detention about their rights including how to choose a **Named Person**, make an **Advance Statement**, access **Independent Advocacy Services**.
- In circumstances where further detention is needed, the MHO will make an application under a Compulsory Treatment Order to the **Mental Health Tribunal for Scotland**.
- Supervise and review all cases subject to compulsory measures.
- Write Social Circumstances Reports to inform care planning.
- Carry out assessments to determine whether action is needed, in relation to welfare and/or financial matters.

- Make applications for Welfare Guardianship or Intervention Orders where this is needed and is not being done by someone else.
- Write statutory reports to support private Guardianship Applications and Intervention Orders.
- Supervise and review all cases including private Welfare Guardians.

We also:

- Offer advice and assistance to all professionals involved in mental disorder.
- Provide advice, guidance and assistance to Welfare Powers of Attorney.
- Carry out investigations under both Acts.
- Participate in Protection of Vulnerable Adults procedures.
- Prepare reports and act as designated MHOs for mentally disordered offenders.
- Adhere to West Lothian Council's Customer Care Standards in carrying out work.
- We will provide a copy of our Service Standards.

“Our aim is to promote people's rights while keeping people safe”